

BROOKHAVEN AT LEXINGTON

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Brookhaven at Lexington

COVID 19 Update 12– April 23, 2020

I wanted to take this opportunity to recognize all of our dedicated staff. As we all know, Brookhaven is a healthcare setting providing an array of services including healthcare, dining, maintenance, community living and other support services.

Residents have always commented on how wonderful the staff is and how caring they are. This is especially true during this global pandemic. As CEO I see our staff coming to work in masks, leaving their homes and families to come into Brookhaven to support our residents as well as each other.

I can share stories of our staff having to deal with homeschooling a child as schools and daycares have been closed. Staff who go on emergency calls at all times of the night, not knowing what situation they will encounter when they enter the apartment. Staff holding the hand of a resident who feels isolated. Staff delivering meals and groceries or staff just calling to check in on someone.

I can say without hesitation that they are the true Heroes in this battle against this pandemic. I can guarantee all of our residents that our staff is ready willing and able to get us through this situation. I couldn't be more proud of them. Thank you to all of the residents and families that have reached out to our staff over the past few weeks. We will continue to share your thoughts with our staff. It is one of the reasons our staff stay with us so long. If you would like to give thanks to our staff you can write a message with the title "Residents Thank You" and a few words of special thanks, and email it to hr@brookhavenatlexington.org. The thank you notes will then be compiled and distributed out to staff by Human Resources. It is always uplifting to hear genuine positive thoughts in a world where negativity rules the headlines.

Our staff continue to make every effort to keep this disease outside the walls of Brookhaven. We know how hard it is on each of you. We are here to support you in any way possible. Our combined efforts are working as cases of COVID-19 at Brookhaven remain low, even though the Commonwealth is still in the surge. As a reminder we can't share specific information regarding who or the location of residents suffering from this or any other disease. Our goal is also to keep all residents safe so you will only be contacted by Linda Robillard, GNP if you may have had direct contact with a confirmed case of COVID-19. We encourage all residents to continue to stay on campus, wash hands, and practice social distancing. Wear a mask and gloves if you go out of your unit. Masks are available by calling 781-372-0212, please leave a message with your name and apartment number and a mask will be delivered within 48 hours. If you are wearing a homemade mask please wash it before first use and often.

Jim



